Lesson 8:
Penetration
Testing and
Audits



Vulnerability Scan v Pen Test v Audit



Vulnerability Scan

Uses tools to scan for known vulnerabilities



Pen Test

Actually attempts to break into the network



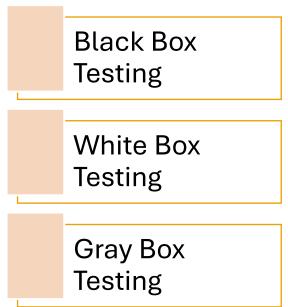
Audit

Checking logs, policies, looks for compliance to policies

Terminology

- Ad hoc testing: Testing carried out with no systematic approach or methodology. It is hoped that this book will steer you away from that.
- ▶ Black hat hacker: A hacker who does break the law. This term is synonymous with cracker, but the term black hat hacker is far more common. Contrary to some media portrayals, a black hat is not necessarily any more skilled. Someone can break the law and still have only minimal skill.
- ► Cracker: One who breaks into a system in order to do something malicious, illegal, or harmful. Synonymous with black hat hacker.
- **Ethical hacking:** Someone who is using hacking techniques for legal and ethical purposes.
- **Footprinting**: Scanning a target to learn about that target.
- ► Gray hat hacker: A hacker who usually obeys the law but in some instances will cross the line into black hat hacking.
- ▶ **Hacker**: One who tries to learn about a system by examining it in detail by reverse-engineering or probing the system. This is an important definition. Hackers, are not necessarily criminals. One can be a hacker and never break the law, nor do anything unethical.
- Script kiddy: A slang term for an unskilled person who purports to be a skilled hacker. Some people download a tool or two, learn to use those, then consider themselves great hackers, when they are not.
- ▶ White hat hacker: A hacker who does not break the law, often synonymous with ethical hacker. Essentially this is a person who uses hacking skills in a legal and ethical manner.

Testing Terms



Note: White box is also known as clear box testing, glass box testing, transparent box testing, and structural testing

Quality of Security Testing



Reasons for false negatives



The Tester



The Objectives



Test Coverage

NIST 800-115 describes security assessments and has four phases:

Planning

Discovery

Attack

Reporting

Image from http://csrc.nist.gov/publications/nistpubs/80 0-115/SP800-115.pdf

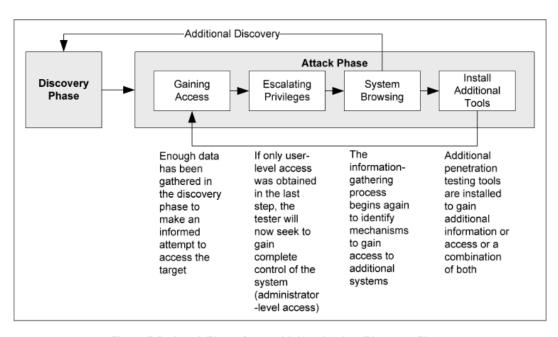


Figure 5-2. Attack Phase Steps with Loopback to Discovery Phase



Implement a repeatable and documented assessment methodology.



Determine the objectives of each security assessment, and tailor the approach accordingly.



Analyze findings, and develop risk mitigation techniques to address weaknesses.

Image from http://csrc.nist.gov/publications/nistp ubs/800-115/SP800-115.pdf

Security Testing Technique	Security Testing Tool			
Review	Security resums 1001			
Network Sniffing	Dsniff, Ettercap, Kismet, Mailsnarf, Msgsnarf, Ntop, Phoss, SinFP, SMB Sniffer, and Wireshark			
File Integrity Checking	Autopsy, Foremost, RootkitHunter, and Sleuthkit			
Target Identification and Analysis				
Application Security Testing	CIRT Fuzzer, Fuzzer 1.2, NetSed, Paros Proxy, and Peach			
Network Discovery	Autonomous System Scanner, Ettercap, Firewalk, Netdiscover, Netenum, Netmask, Nmap, P0f, Tctrace, and Umit			
Network Port and Service Identification	Amap, AutoScan, Netdiscover, Nmap, P0f, Umit, and UnicornScan			
Vulnerability Scanning	Firewalk, GFI LANguard, Hydra, Metasploit, Nmap, Paros Proxy, Snort, and SuperScan			
Wireless Scanning	Airsnarf, Airsnort, BdAddr, Bluesnarfer, Btscanner, FakeAP, GFI LANguard, Kismet, and WifiTAP			
Target Vulnerability Validation				
Password Cracking	Hydra, John the Ripper, RainbowCrack, Rcrack, SIPcrack, SIPdump, TFTP-Brute, THC PPTP, VNCrack, and WebCrack			
Remote Access Testing	IKEProbe, IKE-Scan, PSK-Crack, and VNC_bypauth			
Penetration Testing	Driftnet, Dsniff, Ettercap, Kismet, Metasploit, Nmap, Ntop, SinFP, SMB Sniffer, and Wireshark			

National Security
Agency (NSA)
Information
Assessment
Methodology (IAM)

Pre-Assessment

On-site

Post Assessment

NSA-IAM Overview



Pre-Assessment

Determine and manage the customer's expectations

Gain an understanding of the organization's information criticality

Determine customer's goals and objectives

Determine the system boundaries

Coordinate with customer

Request documentation



On-Site Assessment

Conduct opening meeting

Gather and validate system information (via interview, system demonstration, and document review)

Analyze assessment information

Develop initial recommendations

Present out-brief



Post-Assessment

Additional review of documentation

Additional expertise (get help understanding what you learned)

Report coordination (and writing)

See also
http://www.isaca.org/Journal/archi
ves/2007/Volume2/Documents/jopdf0702-infosecurity-request.pdf

IAM

Information Criticality matrix

System Criticality matrices

Baseline INFOSEC evaluation areas

Technical Assessment Plan (TAP)

http://www.sans.org/reading-room/whitepapers/auditing/application-nsa-infosec-assessment-methodology-1045

http://systemexperts.com/media/pdf/NSAIAM.pdf

PCI Penetration Testing standard

Qualifications of a Penetration tester

Penetration Testing Components

Methodology

Pre-engagement

Pre-engagement includes scoping, documentations (network diagram, cardholder data flow diagram, etc.), rules of engagement, success criteria, review of past issues.

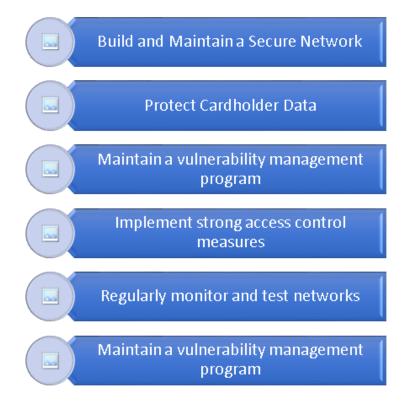
The actual penetration test

Post-Engagement

Remediation best practices, retest vulnerabilities, reporting and documentation standards.

https://www.pcisecuritystandards.org/documents/Penetration_Testing_Guidanc e March 2015.pdf

PCI Penetration Testing standard



PCI Penetration Testing standard

	Vulnerability Scan	Penetration Test
Purpose	Identify, rank, and report vulnerabilities that, if exploited, may result in an intentional or unintentional compromise of a system.	Identify ways to exploit vulnerabilities to circumvent or defeat the security features of system components.
When	At least quarterly or after significant changes.	At least annually and upon significant changes. (Refer to Section 2.6 of this document for information on significant changes.)
How	Typically a variety of automated tools combined with manual verification of identified issues.	A manual process that may include the use of vulnerability scanning or other automated tools, resulting in a comprehensive report.

PCI Highlights

Pre-Engagement

- Scope
- Documentation
- Rules of engagement
- Environment
- Success Criteria
- Past vulnerability scans

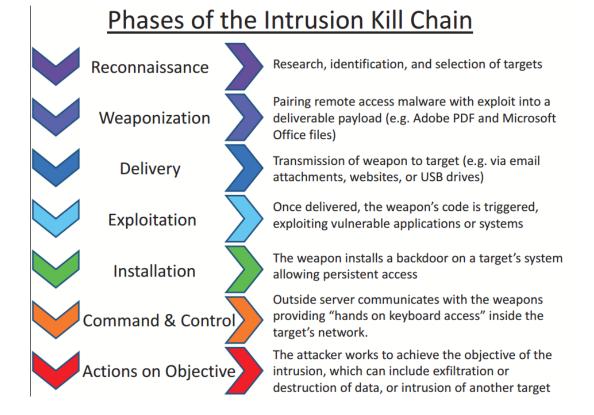
Actual Test

- Application Layer
- Network Layer
- Segmentation
- How to handle card holder data
- Postexploitation

Post-Engagement

- Remediation
- Retesting identified vulnerabilities
- Cleaning Up
- Reporting

Cyber Kill Chain



CEH Lifecycle

Gain Access

Escalate Privileges

Execute Applications

Hide Files

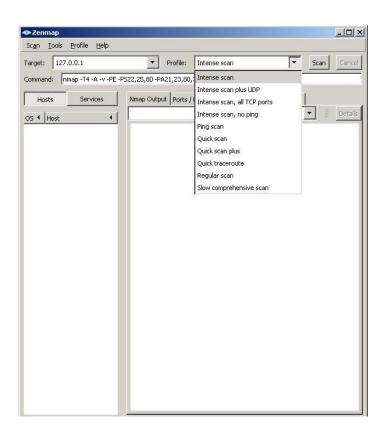
Covering Tracks

Nmap

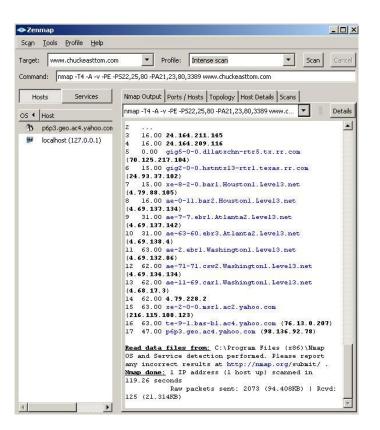
Nmap (network mapper)The most widely used port scanner

Can be extended with Nmap Scripting Engine (NSE) and Lua programming language

Nmap (ZenMap the GUI version)



Nmap Continued



NMAP Flags

- O detects operating system
- -sP is a ping scan
- -sT TCP connect scan
- -sS SYN scan
- -sF FIN scan
- -sX XMAS Tree scan
- -sN NULL Scan
- -sU UDP scan
- -sO Protocol Scan
- -sA ACK Scan
- -sW Windows Scan
- -sR RPC scan
- -sL List/DNS scan
- -sI Idle scan

- -Po Don't Ping
- -PT TCP ping
- -PS SYN ping
- -PI ICMP Ping
- -PB TCP and ICMP ping
- -PM ICMP netmask
- -oN Normal Output
- -oX XML output
- -oG Greppable output
- -oA all output
- -T timing
 - -T0 paranoid
 - -T 1 Sneaking
 - T 2 Polite
 - T 3 Normal
 - -T 4 Aggressive
 - -T 5 Insane

NMAP -continued

- Examples
 - Basic syn scan: nmap –sS 192.168.0.1
 - Basic Null scan: nmap –sN 192.168.0.1
 - Basic protocol scan: nmap –sO 192.168.0.1
 - Nmap stack fingerprinting: Nmap –O –p80<hosts>
 - Scan lower 1024 UDP Nmap –sU –p 1-1024 <hosts>
 - Scan a range of IP nmap 192.168.1.*
 - Scan IP v 6 nmap -6 IPv6-Address-Here
 - Show only open ports nmap --open 192.168.1.1

Types of Scans



Ping scan: This scan simply sends a ping to the target port. Many network administrators block incoming ICMP packets for the purpose of stopping ping scans.



Connect scan: This is the most reliable scan, but also the most likely to be detected. With this type of scan a complete connection is made with the target system.



SYN scan: This scan is very stealthy. Most systems accept SYN (Synchronize) requests. This scan is similar to the SYN flood DoS attack described in Chapter 4, "Denial of Service Attacks." In this scan you send a SYN packet but never respond when the system sends a SYN/ACK. However, unlike the DoS SYN flood, you only send one packet per port. This is also called the *half-open scan*.



FIN scan: This scan has the FIN flag, or connection finished flag set. This is also not an unusual packet for systems to receive, so it is considered stealthy.

FLAGS

- In TCP communications there are 8 flags; FIN, SYN, RST, PSH, ACK, URG, ECE, CWR. These flags have decimal numbers assigned to them:
- FIN = 1
- SYN = 2
- RST = 4
- PSH = 8
- ACK = 16
- URG = 32
- ECE = 64
- CWR = 128

Packet Flags

- CWR (1 bit) Congestion Window Reduced (CWR) flag is set by the sending host to indicate that it received a TCP segment with the ECE flag set and had responded in congestion control mechanism.
- ECE (1 bit) ECN-Echo indicates
 - If the SYN flag is set, that the TCP peer is ECN capable.
 - If the SYN flag is clear, that a packet with Congestion Experienced flag in IP header set is received during normal transmission.
- URG (1 bit) indicates that the Urgent pointer field is significant
- ACK (1 bit) indicates that the Acknowledgment field is significant. All packets after the initial SYN packet sent by the client should have this flag set.
- PSH (1 bit) Push function
- RST (1 bit) Reset the connection
- SYN (1 bit) Synchronize sequence numbers. Only the first packet sent from each end should have this flag set. Some other flags change meaning based on this flag, and some are only valid for when it is set, and others when it is clear.
- FIN (1 bit) No more data from sender
- Note: SYN, FIN, ACK, URG, and RST are the flags most commonly used in port scanning.

Scan Responses

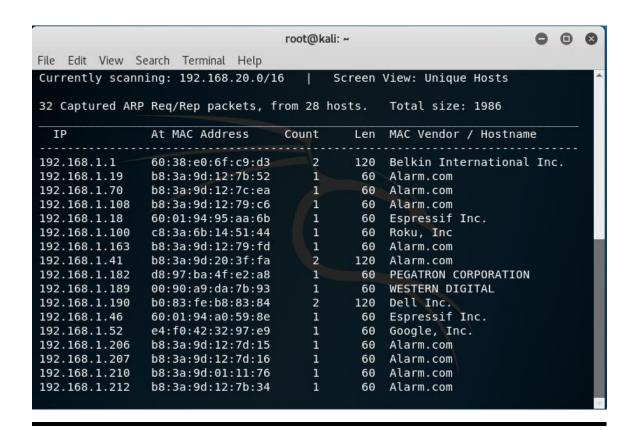
- FIN Port closed response is RST Port open no response Windows PCs do not comply with RFC 793; therefore, they do not provide accurate results with this type of scan **XMAS** Port closed response is RST Port open no response SYN (considered stealthy, also called half open scan) Port closed RST IF the port is open, the target responds with a SYN-ACK. If it is closed, it responds with an RST **NULL** scan All flags off RFC 793 states that if a TCP segment arrives with no flags set, the receiving host should drop the segment and send an RST **ACK Scan** If a port is filtered on a firewall, nothing comes back. If a port is unfiltered an RST is sent back.
- Cisco has a great paper on port scanning http://www.ciscopress.com/articles/article.asp?p=469623&seqNum=3

hping

- http://www.hping.org/
- Send TCP SYN packets to port 0 on host xyz.com
- hping xyz.com -S -V
- Send TCP SYN packets every 100,000 microseconds to port 443
- hping xyz.com -S -p 443 -i u100000
- -F -fin set FIN flag
 - -S -syn set SYN flag
 - -R -rst set RST flag
 - -P -push set PUSH flag
 - -A -ack set ACK flag
 - -U -urg set URG flag
 - -X –xmas set X unused flag (0x40)
 - -Y –ymas set Y unused flag (0x80)

Netdiscover

Just netdiscover without any flags



Netdiscover

Flags

```
root@kali: ~
File Edit View Search Terminal Help
Netdiscover 0.3-pre-beta7 [Active/passive arp reconnaissance tool]
Vritten by: Jaime Penalba <jpenalbae@gmail.com>
Jsage: netdiscover [-i device] [-r range | -l file | -p] [-m file] [-s time] [-n
node] [-c count] [-f] [-d] [-S] [-P] [-c]
 -i device: your network device
 -r range: scan a given range instead of auto scan. 192.168.6.0/24,/16,/8
 -l file: scan the list of ranges contained into the given file
 -p passive mode: do not send anything, only sniff
 -m file: scan the list of known MACs and host names
 -F filter: Customize pcap filter expression (default: "arp")
 -s time: time to sleep between each arp request (milliseconds)
 -n node: last ip octet used for scanning (from 2 to 253)
 -c count: number of times to send each arp reques (for nets with packet loss)
 -f enable fastmode scan, saves a lot of time, recommended for auto
 -d ignore home config files for autoscan and fast mode
 -S enable sleep time supression between each request (hardcore mode)
 -P print results in a format suitable for parsing by another program
 -N Do not print header. Only valid when -P is enabled.
 -L in parsable output mode (-P), continue listening after the active scan is a
mpleted
If -r, -l or -p are not enabled, netdiscover will scan for common lan addresses.
 ot@kali:~#
```

Netdiscover flags

- -i device: your network device
- -r range: scan a given range instead of auto scan. 192.168.6.0/24,/16,/8
- -I file: scan the list of ranges contained into the given file
- -p passive mode: do not send anything, only sniff
- -m file: scan the list of known MACs and host names
- -F filter: Customize pcap filter expression (default: "arp")
- -s time: time to sleep between each arp request (miliseconds)
- -n node: last ip octet used for scanning (from 2 to 253)
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Netdiscover examples



netdiscover -i eth0 -r 192.168.1.1/24



Netdiscover –r 192.168.1.1/24

Pre-test activites







SETTING CLEAR GOALS



DEFINING SCOPE



KNOW WHAT IS AND IS NOT BEING COVERED



PLAN TOOLS AND TECHNIQUES

Tools

- NetScan Tools Pro. Used for discovering network devices including IPv4/IPv6 address, host name, email address, etc.
- Other scanners
 - SuperScan
 - Network Inventory Explorer
 - Advanced Port Scanner
 - CurrPorts
 - MegaPing
 - Net Tools
 - IP-Tools
- Mobile Scanners
 - Ip Network Scanner
 - Fing
 - Umit Network Scanner
 - PortDroid
 - Pamn IP Scanner
 - Network Discovery

- Mobile Scanners
 - Ip Network Scanner
 - Fing
 - Umit Network Scanner
 - PortDroid
 - Pamn IP Scanner
 - Network Discovery



Port Scanning Counter Measures

Configure	Configure firewall and IDS to block probles
Block	Block ICMP
Perform	Perform your own scanning
Filter	Filter at routers
Update	Update router, IDS, and FIrewall

Netcat

A popular tool that is widely used by network administrators, hackers, and others.

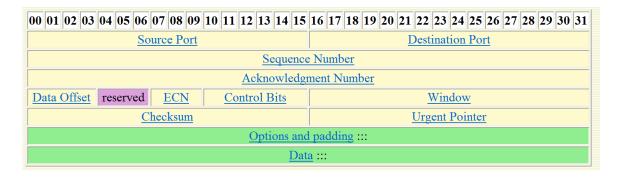
You can get it http://netcat.sourceforge.net/

You can get netcat for Windows here http://joncraton.org/blog/netcat-for-windows

Netcat examples

- Listen on a given port
 - nc -l 3333
- Connect to listening port
 - nc 132.22.15.43 3333
- Connect to a mail server
 - nc mail.server.net 25
- Turn Netcat into a proxy server
 - nc -l 3333| nc www.google.com 80

Packet Structure TCP Headers



Packet Structure IP Headers

00 01 02 03 04 05 06 0	08 09 10 11 12 13 14 15	16 17 18	19 20 21 22 23 24 25 26 27 28 29 30 31		
<u>Version</u> <u>IHL</u>	Differentiated Services	Total length			
Identi	fication	Flags Fragment offset			
TTL	Protocol Protocol	Header checksum			
Source IP address					
Destination IP address					
Options and padding :::					

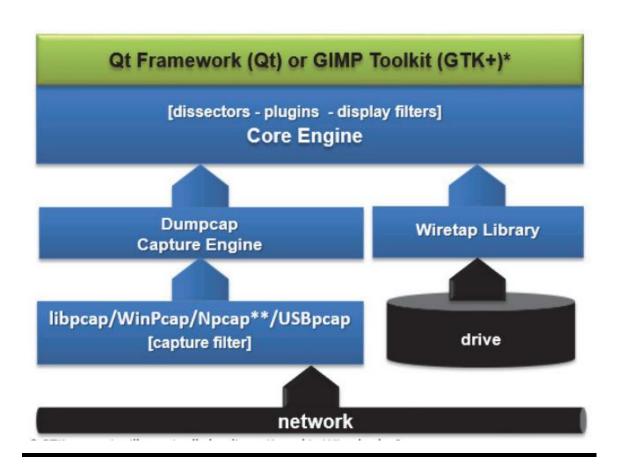
Packet Structure Ethernet Header

Preamble	Start of frame delimiter	MAC destination	MAC source	802.1Q tag (optional)	Ethertype or length	Payload	Frame check sequence (32-bit CRC)	Interframe gap
7 octets of 10101010	1 octet of 10101011	6 octets	6 octets	(4 octets)	2 octets	46–1500 octets	4 octets	12 octets
64–1522 octets								
72–1530 octets								
84–1542 octets								

Wireshark

 Wireshark is one of the most widely known network packet sniffers. Often a penetration tester can learn a great deal from simply sniffing the network traffic on a target network.
 Wireshark provides a convenient graphical user interface (GUI) for examining network traffic. It is a free download, which you can get at https://www.wireshark.org/. tool can be downloaded for Windows or Macintosh

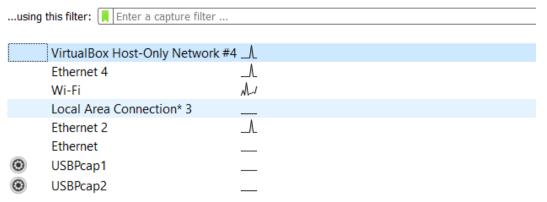
Wireshark



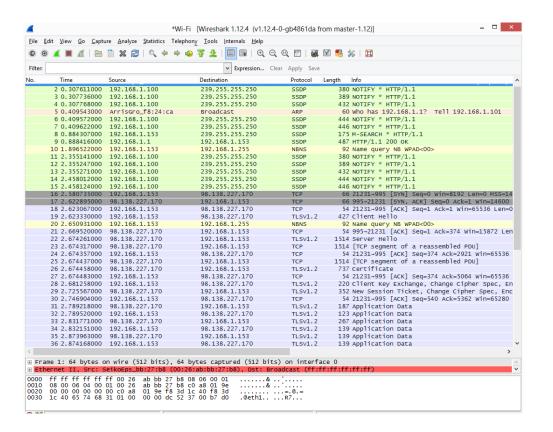
Selecting something to capture

If you don't see traffic, it is not live.

Capture



Analyzing network traffic



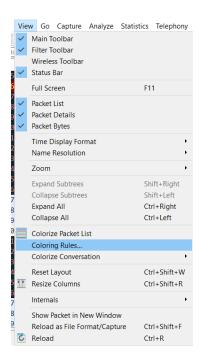
What do the colors mean

• Wireshark uses colors to help you identify the types of traffic at a glance. By default, green is TCP traffic, dark blue is DNS traffic, light blue is UDP traffic, and black identifies TCP packets with problems

12042 55.450029 52.70.175.132 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1068 [ACK] Seq=7349 Ack=5709 Win=39424 Len=0 12043 55.452855 54.186.208.153 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1037 [ACK] Seq=3276 Ack=1579 Win=31790 Len=0 12044 55.643196 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1072 [ACK] Seq=1322 Ack=2641 Win=32256 Len=0 12045 55.643196 172.20.0.49 TCP 55 [TCP Keep-Alive ACK] 443 → 1072 [ACK] Seq=1322 Ack=2641 Win=32256 Len=0 12045 55.643196 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1038 [ACK] Seq=1571 Ack=3276 Win=65280 Len=1 12045 55.6321019 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1038 [ACK] Seq=3276 Ack=1572 Win=29952 Len=0 12047 56.321019 172.20.0.49 TCP 65 [TCP Keep-Alive ACK] 443 → 1038 [ACK] Seq=3276 Ack=1572 Win=29952 Len=0 12048 56.373976 52.165.171.165 TCP 54 24299 → 443 [ACK] Seq=74 Ack=126 Win=257 Len=0 12049 56.414701 172.20.0.49 52.165.171.165 TCP 54 24299 → 443 [ACK] Seq=74 Ack=126 Win=257 Len=0 12050 56.853742 Apple_be:1c:c5 Broadcast ARP 56 Gratuitous ARP for 172.20.0.56 (Request) 172.20.0.49 TCP 66 [TCP Keep-Alive] 1055 → 443 [ACK] Seq=3333 Win=65280 Len=1 [Res 12052 58.075770 184.51.252.117 TCP 55 [TCP Keep-Alive] 1055 → 443 [ACK] Seq=3533 Ack=13407 Win=72448 Len=6 12053 58.303198 172.20.0.49 34.196.201.187 TCP 55 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=5951 Win=64240 Len=1 [Res 12054 58.382502 34.196.201.187 TCP 55 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=5951 Ack=2153 Win=32120 Len=0 12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=5951 Ack=2153 Win=32120 Len=0 12055 58.737621 472.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.777273 64.134.255.2 172.20.0.49 DNS 529 Standard query response 0x63b5 A shavar.services.mozilla.com 12059 58.777273 64.134.255.2 172.20.0.49 DNS 529 Standard query response 0x63b5 A shavar.services.mozilla.com 12059 58.777273 64.134.255.2 172.20.0.49 DNS 529 Standard query response 0x63b5 A shavar.services.mozilla.com 12059 58.777273 64.134.255.2 1	12041 55.443042	52.9.36.43	172.20.0.49	TCP	66 [TCP Keep-Alive ACK] 443 → 1074 [ACK] Seq=6263 Ack=28982 Win=108032 Len=
12044 55.507108 52.70.175.132 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1072 [ACK] Seq=1322 Ack=2641 Win=32256 Len=0 12045 55.643196 172.20.0.49 54.186.208.153 TCP 55 [TCP Keep-Alive] 1038 → 443 [ACK] Seq=1571 Ack=3276 Win=65280 Len=1 12046 55.678902 54.186.208.153 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1038 [ACK] Seq=3276 Ack=1572 Win=29952 Len=0 12047 56.321019 172.20.0.49 52.165.171.165 TLSv1.2 127 Application Data 12048 56.373976 52.165.171.165 172.20.0.49 TLSv1.2 179 Application Data 12049 56.414701 172.20.0.49 52.165.171.165 TCP 54 24299 → 443 [ACK] Seq=74 Ack=126 Win=257 Len=0 12059 56.853742 Apple_be:1c:c5 Broadcast ARP 56 Gratuitous ARP for 172.20.0.56 (Request) 12051 58.011802 172.20.0.49 184.51.252.117 TCP 55 [TCP Keep-Alive] 1055 → 443 [ACK] Seq=13406 Ack=3533 Win=65280 Len=1[Res 12052 58.075770 184.51.252.117 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1055 [ACK] Seq=3533 Ack=13407 Win=72448 Len=0 12053 58.303198 172.20.0.49 34.196.201.187 TCP 55 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=5951 Win=64240 Len=1[Res 12054 58.382502 34.196.201.187 172.20.0.49 TCP 66 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2552 Ack=5951 Min=64240 Len=1 [Res 12054 58.382502 34.196.201.187 172.20.0.49 TCP 66 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=5953 Ack=13407 Win=32120 Len=0 12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=5953 Ack=2153 Win=32120 Len=0 12055 58.527582 209.73.190.75 172.20.0.49 TCP 66 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=3796666 Win=391168 Len=1 12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12042 55.450029	52.70.175.132	172.20.0.49	TCP	66 [TCP Keep-Alive ACK] 443 → 1068 [ACK] Seq=7349 Ack=5709 Win=39424 Len=0
12045 55.643196	12043 55.452855	54.186.208.153	172.20.0.49	TCP	60 [TCP Keep-Alive ACK] 443 → 1037 [ACK] Seq=3276 Ack=1579 Win=31790 Len=0
12046 55.678902 54.186.208.153 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1038 [ACK] Seq=3276 Ack=1572 Win=29952 Len=0 12047 56.321019 172.20.0.49 52.165.171.165 TLSv1.2 127 Application Data 12048 56.373976 52.165.171.165 172.20.0.49 TLSv1.2 179 Application Data 12049 56.414701 172.20.0.49 52.165.171.165 TCP 54 24299 → 443 [ACK] Seq=74 Ack=126 Win=257 Len=0 12050 56.853742 Apple_be:1c:c5 Broadcast ARP 56 Gratuitous ARP for 172.20.0.56 (Request) 12051 58.011802 172.20.0.49 184.51.252.117 TCP 55 [TCP Keep-Alive] 1055 → 443 [ACK] Seq=13406 Ack=3533 Win=65280 Len=1[Rest 12052 58.075770 184.51.252.117 172.20.0.49 TCP 66 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=3533 Ack=13407 Win=72448 Len=0 12053 58.303198 172.20.0.49 34.196.201.187 TCP 55 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=5951 Win=64240 Len=1[Rest 12054 58.382502 34.196.201.187 172.20.0.49 TCP 60 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=9593 Ack=2153 Win=32120 Len=0 12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=9593 Ack=3796666 Win=391168 Len=1 12056 58.527582 209.73.190.75 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12044 55.507108	52.70.175.132	172.20.0.49	TCP	66 [TCP Keep-Alive ACK] 443 → 1072 [ACK] Seq=1322 Ack=2641 Win=32256 Len=0
12047 56.321019 172.20.0.49 52.165.171.165 TLSv1.2 127 Application Data 12048 56.373976 52.165.171.165 172.20.0.49 TLSv1.2 179 Application Data 12049 56.414701 172.20.0.49 52.165.171.165 TCP 54 24299 → 443 [ACK] Seq=74 Ack=126 Win=257 Len=0 12050 56.853742 Apple_be:1c:c5 Broadcast ARP 56 Gratuitous ARP for 172.20.0.56 (Request) 12051 58.011802 172.20.0.49 184.51.252.117 TCP 55 [TCP Keep-Alive] 1055 → 443 [ACK] Seq=13406 Ack=3533 Win=65280 Len=1[Rec 12052 58.075770 184.51.252.117 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1055 [ACK] Seq=3533 Ack=13407 Win=72448 Len=0 12053 58.303198 172.20.0.49 34.196.201.187 TCP 55 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=5951 Win=64240 Len=1[Rec 12054 58.382502 34.196.201.187 172.20.0.49 TCP 60 [TCP Keep-Alive ACK] 443 → 1049 [ACK] Seq=5951 Ack=2153 Win=32120 Len=0 12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=9593 Ack=3796666 Win=391168 Len=1 12056 58.527582 209.73.190.75 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1085 [ACK] Seq=3796666 Ack=9594 Win=34048 Len 1 12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12045 55.643196	172.20.0.49	54.186.208.153	TCP	55 [TCP Keep-Alive] 1038 → 443 [ACK] Seq=1571 Ack=3276 Win=65280 Len=1
12048 56.373976 52.165.171.165 172.20.0.49 TLSv1.2 179 Application Data 12049 56.414701 172.20.0.49 52.165.171.165 TCP 54 24299 → 443 [ACK] Seq=74 Ack=126 Win=257 Len=0 12050 56.853742 Apple_be:1c:c5 Broadcast ARP 56 Gratuitous ARP for 172.20.0.56 (Request) 12051 58.011802 172.20.0.49 184.51.252.117 TCP 55 [TCP Keep-Alive] 1055 → 443 [ACK] Seq=13406 Ack=3533 Win=65280 Len=1[Real Sequence of Sequenc	12046 55.678902	54.186.208.153	172.20.0.49	TCP	66 [TCP Keep-Alive ACK] 443 → 1038 [ACK] Seq=3276 Ack=1572 Win=29952 Len=0
12049 56.414701 172.20.0.49 52.165.171.165 TCP 54 24299 → 443 [ACK] Seq=74 Ack=126 Win=257 Len=0 12050 56.853742 Apple_be:1c:c5 Broadcast ARP 56 Gratuitous ARP for 172.20.0.56 (Request) 12051 58.011802 172.20.0.49 184.51.252.117 TCP 55 [TCP Keep-Alive] 1055 → 443 [ACK] Seq=13406 Ack=3533 Win=65280 Len=1[Reast 12052 58.075770 184.51.252.117 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1055 [ACK] Seq=3533 Ack=13407 Win=72448 Len=0 12053 58.303198 172.20.0.49 34.196.201.187 TCP 55 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=5951 Win=64240 Len=1[Reast 12054 58.382502 34.196.201.187 172.20.0.49 TCP 60 [TCP Keep-Alive ACK] 443 → 1049 [ACK] Seq=5951 Ack=2153 Win=32120 Len=0 12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=9593 Ack=3796666 Win=391168 Len=1 12056 58.527582 209.73.190.75 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1085 [ACK] Seq=3796666 Ack=9594 Win=34048 Len 1 12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12047 56.321019	172.20.0.49	52.165.171.165	TLSv1.2	127 Application Data
12050 56.853742 Apple_be:1c:c5 Broadcast ARP 56 Gratuitous ARP for 172.20.0.56 (Request) 12051 58.011802 172.20.0.49 184.51.252.117 TCP 55 [TCP Keep-Alive] 1055 → 443 [ACK] Seq=13406 Ack=3533 Win=65280 Len=1[Rea 12052 58.075770 184.51.252.117 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1055 [ACK] Seq=3533 Ack=13407 Win=72448 Len=6 12053 58.303198 172.20.0.49 34.196.201.187 TCP 55 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=5951 Win=64240 Len=1[Rea 12054 58.382502 34.196.201.187 172.20.0.49 TCP 60 [TCP Keep-Alive ACK] 443 → 1049 [ACK] Seq=5951 Ack=2153 Win=32120 Len=0 12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=9593 Ack=3796666 Win=391168 Len=1 12056 58.527582 209.73.190.75 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1085 [ACK] Seq=3796666 Ack=9594 Win=34048 Len 12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12048 56.373976	52.165.171.165	172.20.0.49	TLSv1.2	179 Application Data
12051 58.011802 172.20.0.49 184.51.252.117 TCP 55 [TCP Keep-Alive] 1055 → 443 [ACK] Seq=13406 Ack=3533 Win=65280 Len=1[Real 12052 58.075770 184.51.252.117 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1055 [ACK] Seq=3533 Ack=13407 Win=72448 Len=60 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=5951 Win=64240 Len=1[Real 12054 58.382502 34.196.201.187 172.20.0.49 TCP 60 [TCP Keep-Alive ACK] 443 → 1049 [ACK] Seq=5951 Ack=2153 Win=32120 Len=00 12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=5951 Ack=3796666 Win=391168 Len=10 12055 58.527582 209.73.190.75 TCP 66 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=3796666 Ack=9594 Win=34048 Len=10 12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12049 56.414701	172.20.0.49	52.165.171.165	TCP	54 24299 → 443 [ACK] Seq=74 Ack=126 Win=257 Len=0
12052 58.075770 184.51.252.117 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1055 [ACK] Seq=3533 Ack=13407 Win=72448 Len=60 12053 58.303198 172.20.0.49 34.196.201.187 TCP 55 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=5951 Win=64240 Len=1[Reast 12054 58.382502 34.196.201.187 172.20.0.49 TCP 60 [TCP Keep-Alive ACK] 443 → 1049 [ACK] Seq=5951 Ack=2153 Win=32120 Len=0 12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=9593 Ack=3796666 Win=391168 Len=1 12056 58.527582 209.73.190.75 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1085 [ACK] Seq=3796666 Ack=9594 Win=34048 Len 1 12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12050 56.853742	Apple_be:1c:c5	Broadcast	ARP	56 Gratuitous ARP for 172.20.0.56 (Request)
12053 58.303198 172.20.0.49 34.196.201.187 TCP 55 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=5951 Win=64240 Len=1[Reas 12054 58.382502 34.196.201.187 172.20.0.49 TCP 60 [TCP Keep-Alive ACK] 443 → 1049 [ACK] Seq=5951 Ack=2153 Win=32120 Len=0 12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=9593 Ack=3796666 Win=391168 Len=1 12056 58.527582 209.73.190.75 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1085 [ACK] Seq=3796666 Ack=9594 Win=34048 Len 12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12051 58.011802	172.20.0.49	184.51.252.117	TCP	55 [TCP Keep-Alive] 1055 → 443 [ACK] Seq=13406 Ack=3533 Win=65280 Len=1[Rea
12054 58.382502 34.196.201.187 172.20.0.49 TCP 60 [TCP Keep-Alive ACK] 443 → 1049 [ACK] Seq=5951 Ack=2153 Win=32120 Len=0 12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=9593 Ack=3796666 Win=391168 Len=1 12056 58.527582 209.73.190.75 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1085 [ACK] Seq=3796666 Ack=9594 Win=34048 Len 12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12052 58.075770	184.51.252.117	172.20.0.49	TCP	66 [TCP Keep-Alive ACK] 443 → 1055 [ACK] Seq=3533 Ack=13407 Win=72448 Len=6
12055 58.517667 172.20.0.49 209.73.190.75 TCP 55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=9593 Ack=3796666 Win=391168 Len=1 12056 58.527582 209.73.190.75 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1085 [ACK] Seq=3796666 Ack=9594 Win=34048 Len 1 12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12053 58.303198	172.20.0.49	34.196.201.187	TCP	55 [TCP Keep-Alive] 1049 → 443 [ACK] Seq=2152 Ack=5951 Win=64240 Len=1[Reas
12056 58.527582 209.73.190.75 172.20.0.49 TCP 66 [TCP Keep-Alive ACK] 443 → 1085 [ACK] Seq=3796666 Ack=9594 Win=34048 Ler 12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12054 58.382502	34.196.201.187	172.20.0.49	TCP	60 [TCP Keep-Alive ACK] 443 → 1049 [ACK] Seq=5951 Ack=2153 Win=32120 Len=0
12057 58.736214 172.20.0.49 64.134.255.2 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com 12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12055 58.517667	172.20.0.49	209.73.190.75	TCP	55 [TCP Keep-Alive] 1085 → 443 [ACK] Seq=9593 Ack=3796666 Win=391168 Len=1
12058 58.768553 172.20.0.49 64.134.255.10 DNS 87 Standard query 0x63b5 A shavar.services.mozilla.com	12056 58.527582	209.73.190.75	172.20.0.49	TCP	66 [TCP Keep-Alive ACK] 443 → 1085 [ACK] Seq=3796666 Ack=9594 Win=34048 Ler
	12057 58.736214	172.20.0.49	64.134.255.2	DNS	87 Standard query 0x63b5 A shavar.services.mozilla.com
12059 58.777273 64.134.255.2 172.20.0.49 DNS 529 Standard query response 0x63b5 A shavar.services.mozilla.com CNAME shava	12058 58.768553	172.20.0.49	64.134.255.10	DNS	87 Standard query 0x63b5 A shavar.services.mozilla.com
	12059 58.777273	64.134.255.2	172.20.0.49	DNS	529 Standard query response 0x63b5 A shavar.services.mozilla.com CNAME shava

What do the colors mean

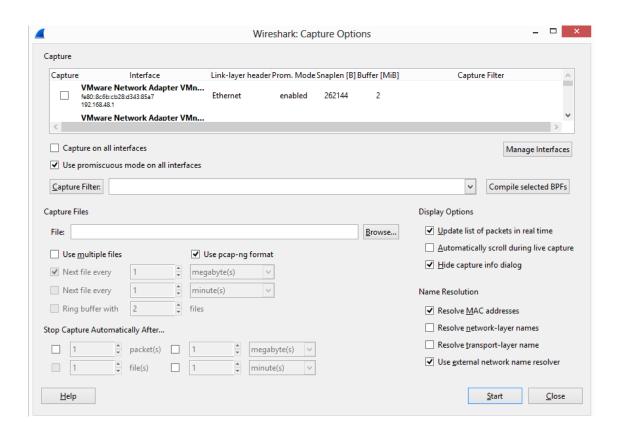
Go to View > Coloring Rules



What do the colors mean

Name	Filter
✓ Bad TCP	tcp.analysis.flags && !tcp.analysis.window_update
✓ HSRP State Change	hsrp.state != 8 && hsrp.state != 16
Spanning Tree Topology Chair	nge stp.type == 0x80
✓ OSPF State Change	ospf.msg != 1
✓ ICMP errors	icmp.type eq 3 icmp.type eq 4 icmp.type eq 5 icmp.type eq 11 icmpv6.type eq 1 icmpv6.type eq 2 icmpv6.type eq 3 icmpv6.type eq 4
✓ ARP	arp
✓ ICMP	icmp icmpv6
✓ TCP RST	tcp.flags.reset eq 1
✓ SCTP ABORT	sctp.chunk_type eq ABORT
✓ TTL low or unexpected	(! ip.dst == 224.0.0.0/4 && ip.ttl < 5 && !pim && !ospf) (ip.dst == 224.0.0.0/24 && ip.dst != 224.0.0.251 && ip.ttl != 1 && !(vrrp carp))
✓ Checksum Errors	eth.fcs.status=="Bad" ip.checksum.status=="Bad" tcp.checksum.status=="Bad" udp.checksum.status=="Bad" sctp.checksum.status=="Bad" ms
✓ SMB	smb nbss nbns nbipx ipxsap netbios
✓ HTTP	http tcp.port == 80 http2
✓ IPX	ipx spx
✓ DCERPC	dcerpc
✓ Routing	hsrp eigrp ospf bgp cdp vrrp carp gvrp igmp ismp
✓ TCP SYN/FIN	tcp.flags & 0x02 tcp.flags.fin == 1
✓ TCP	tcp
✓ UDP	udp
✓ Broadcast	eth[0] & 1

Wireshark Configuration



Wireshark Interface

Highlighted Packet

```
192.168.1.153
                                                                                   1514 [TCP segment of a reassembled PDU]
      23 2.674317000 98.138.227.170
                                                                       TCP
      24 2 674357000 192.168.1.153
                                               98.138.227.170
                                                                        TCP
                                                                                     54 21231-995 [ACK] Seq=374 Ack=2921 Win=65536
      25 2. 74437000 98.138.227.170
                                               192.168.1.153
                                                                        TCP
                                                                                   1514 [TCP segment of a reassembled PDU]
      26 2.6 4458000 98.138.227.170
                                               192, 168, 1, 153
                                                                        TLSV1.2
                                                                                    737 Certificate
      27 2.674483000 192.168.1.153
                                               98.138.227.170
                                                                       TCP
                                                                                     54 21231-995 [ACK] Seq=374 Ack=5064 Win=65536
      28 2.6812 8000 192.168.1.153
                                               98.138.227.170
                                                                       TLSV1.2
                                                                                    220 Client Key Exchange, Change Cipher Spec, En
                                              192.168.1.153
                                                                        TLSV1.2
                                                                                    352 New Session Ticket, Change Cipher Spec, End
      30 2.746904000 192.168.1.153
                                               98.138.227.170
                                                                        TCP
                                                                                     54 21231-995 [ACK] Seq=540 Ack=5362 Win=65280
      31 2,789218000 98,138,227,170
                                               192.168.1.153
                                                                        TLSV1.2
                                                                                    187 Application Data
      22 2 780520000 102 168 1 152
                                              00 120 227 170
                                                                        TI CUT 7
                                                                                    122 Application Data

⊕ Frame 29: 352 bytes on wire (2816 bits), 352 bytes captured (2816 bits) on interface 0

    Ethernet II, Src: VerizonB_87:7c:8d (c8:a7:0a:87:7c:8d), Dst: IntelCor_1d:ac:d1 (c8:f7:33:1d:ac:d1)

■ Internet Protocol Version 4, Src: 98.138.227.170 (98.138.227.170), Dst: 192.168.1.153 (192.168.1.153)

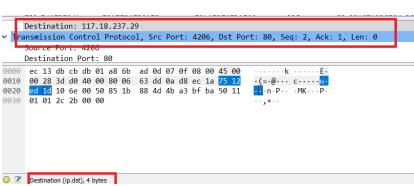
⊕ Transmission Control Protocol, Src Port: 995 (995), Dst Port: 21231 (21231), Seq: 5064, Ack: 540, Len: 298
Secure Sockets Layer
0000 c8 f7 33 1d ac d1 c8 a7 0a 87 7c 8d 08 00 45 00
0010 01 52 34 fa 40 00 35 06 07 36 62 8a e3 aa c0 a8
                                                          .R4.@.5. .6b....
0020 01 99 03 e3 52 ef 58 83 73 0c 26 8b e0 98 50 18
                                                          ....R.X. 5.&...P.
     00 21 4d 54 00 00 16 03 03 00 ca 04 00 00 c6 00
                                                         .!MT....
0040 00 01 2c 00 c0 62 d5 d5 df e7 b0 2d a7 fe b8 ef
                                                         ....b.. ...-....
     53 15 31 75 66 57 05 13 3h 43 64 64 3d de fe 03
File: "C:\Users\CHUCKE~1\AppData\Local\T... Packets: 55 · Displayed: 55 (100.0%) · Dropped: 0 (0.0%)
                                                                               Profile: Default
```

What are you looking at

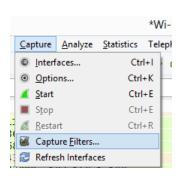
As you highlight items in the data pane, the content is described below

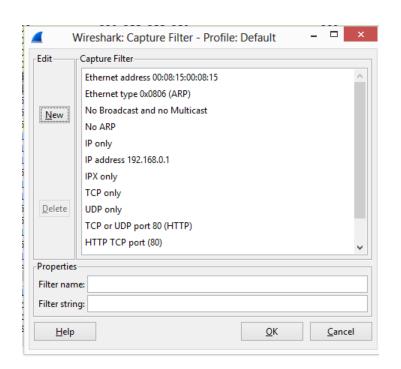


And if you click on it, then Details are shown above.



Capture Filter





Capture Filter examples

host 10.1.20.55

host 192.168.0.1 and host 10.1.20.55

tcp port http

ip

not broadcast not multicast

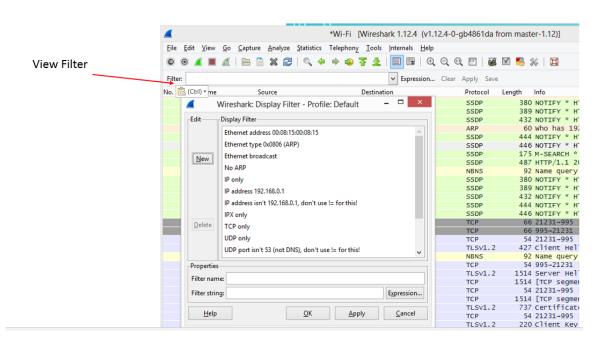
ether host 00:04:13:00:09:a3

Display Filters (Post-Filters)

Display filters (also called postfilters) only filter the view of what you are seeing. All packets in the capture still exist in the trace

Display filters use their own format and are much more powerful then capture filters

Display Filter



Display Filter Examples

ip.src==10.2.21.00/24

ip.addr==192.168.1.20 && ip.addr==192.168.1.30

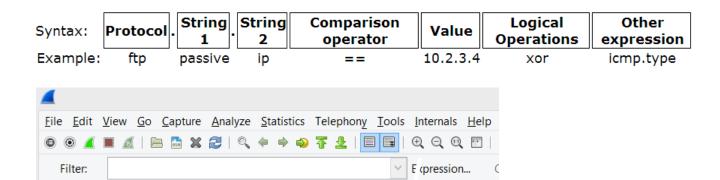
tcp.port==80 || tcp.port==443

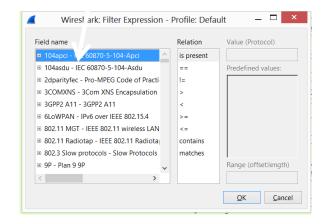
!(ip.addr==192.168.1.20 && ip.addr==192.168.1.30)

(ip.addr==192.168.1.20 && ip.addr==192.168.1.30) && (tcp.port==465|| tcp.port==139)

(ip.addr==192.168.1.20 && ip.addr==192.168.1.30) && (udp.port==80|| udp.port==443)

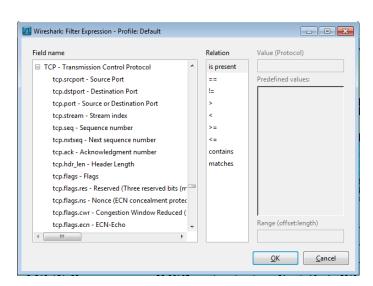
Display Filter





Display Filter

- String1, String2 (Optional settings):
 - Sub protocol categories inside the protocol.
 - Look for a protocol and then click on the "+" character.
 - Example:
 - tcp.srcport == 80
 - tcp.flags == 2
 - SYN packet
 - Tcp.flags.syn==1
 - tcp.flags == 18
 - SYN/ACK
 - Note of TCP



Display Filter Expressions

- dns || icmp
 - Display the DNS or ICMP traffic.
- tcp.port == 443
 - Display packets with TCP source or destination port 443.
- tcp.flags
 - Display packets having a TCP flags
- tcp.flags.syn == 0x02
 - Display packets with a TCP SYN flag.

Six comparison operators are available:

English format:	C like format:	Meaning:
eq	==	Equal
ne	!=	Not equal
gt	>	Greater than
lt	<	Less than
ge	>=	Greater or equal
le	<=	Less or equal

→ Logical expressions:

English format:	C like format:	Meaning:
and	&&	Logical AND
or	ll ll	Logical OR
xor	^^	Logical XOR
not	!	Logical NOT



Correct syntax Wrong syntax

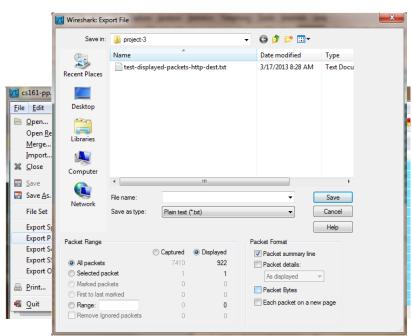
Save Filtered Packets After Using Display Filter

 We can also save all filtered packets in text file for further analysis

Operation:

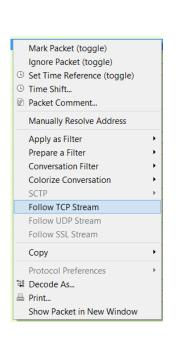
File→Export packet dissections
→as "plain text" file

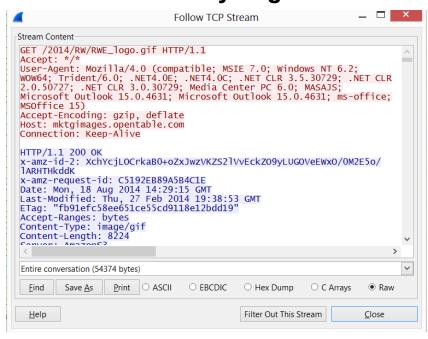
- 1). In "packet range" option, select "Displayed"
- 2). In choose "summary line" or "detail"



Follow TCP Stream

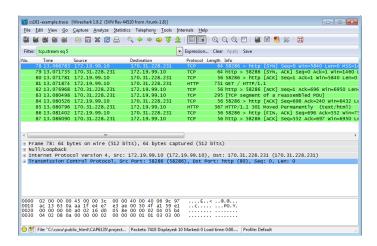
red - stuff you sent blue - stuff you get



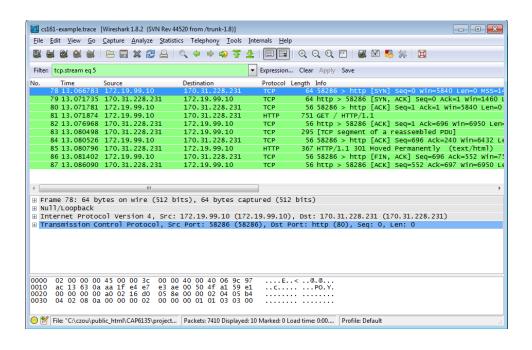


Filter out/in Single TCP Stream

- When click "filter out this TCP stream" in previous page's box, new filter string will contain like:
 - http and !(tcp.stream eq 5)
- So, if you use "tcp.stream eq 5" as filter string, you keep this HTTP session

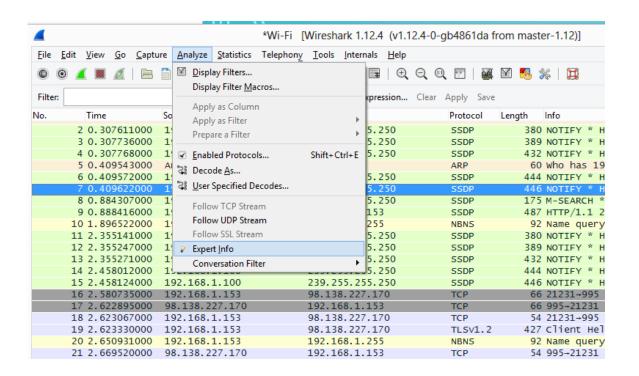


Filter out/in Single TCP Stream

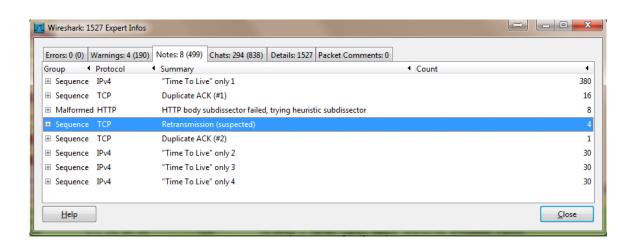


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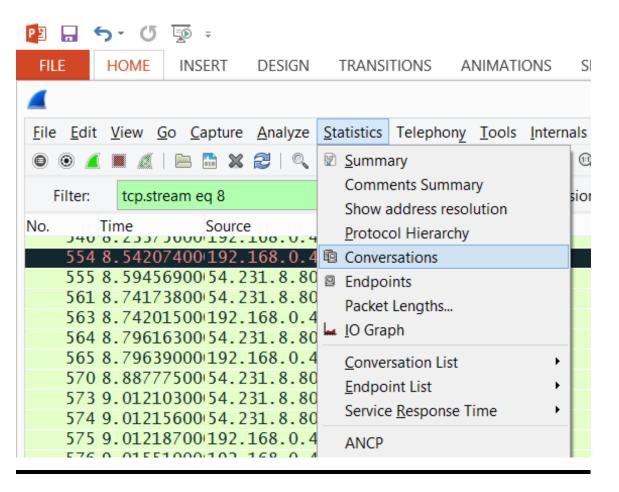
Expert Info



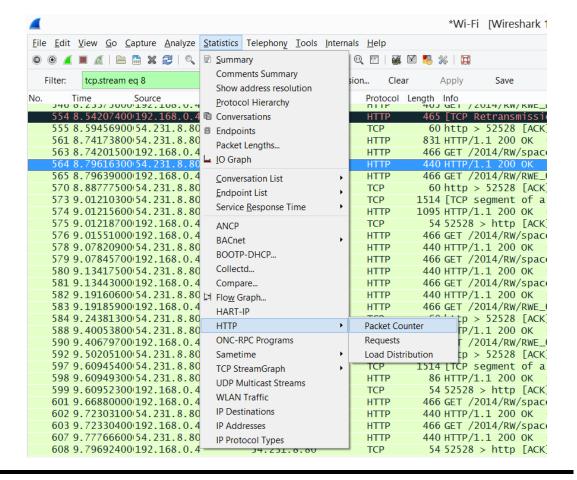
Expert Info



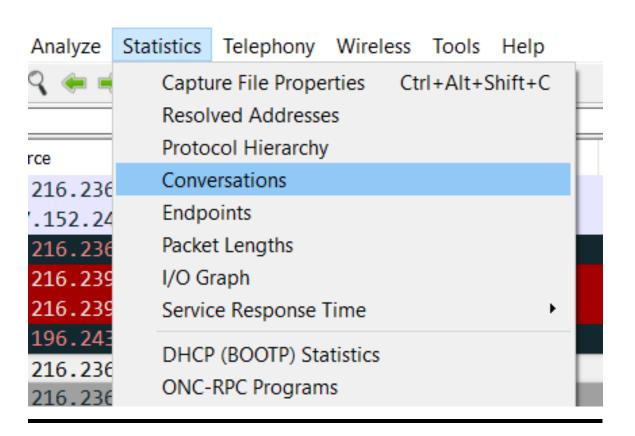
Conversations



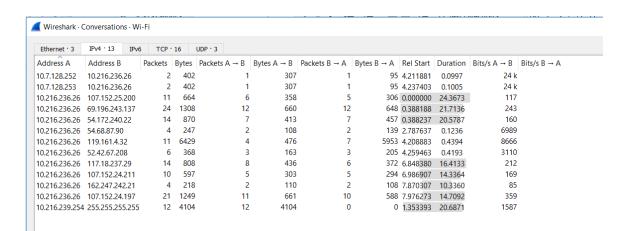
HTTP Analysis



View conversations



View conversations



Ngrep

- Ngrep
 - Download from http://ngrep.sourceforge.net/download.html
 - Examples
 - Monitor any traffic using port 443
 - ngrep -d any port 443
 - Capture traffic on eth0 with HTTP GET or POST
 - ngrep -l -q -d eth0 -i "^GET |^POST " tcp and port 80

Ngrep man page http://linux.die.net/man/8/ngrep

ISACA CISA Definition for Audit

 "Systematic process by which a qualified, competent, independent team or person objectively obtains and evaluates evidence regarding assertions about a process for the purpose of forming an opinion about and reporting on the degree to which the assertion is implemented."



Auditor Qualifications

- · Independent:
- Professional Independence: Auditor acts independent of group being audited
- No friendships, dating, suggestive language, parties, lunches
- Organizational Independence: Auditor and his/her organization has no special interest in the audited organization
- Qualified, Competent:
- · Adhere to Professional Ethics Standard
- ISACA standard and professional care
- · Professional Competence
- Has skills/knowledge to complete task
- Continued professional training/education



Terms used in Audits

Control: The policies, procedures, practices and organizational structures designed to provide reasonable assurance that business objectives will be achieved and that undesired events will be prevented or detected and corrected.

IT Control Objective: A statement of the desired result or purpose to be achieved by implementing control procedures in a particular IT activity.

Risk: The potential that a given threat will exploit vulnerabilities of an asset or group of assets to cause loss or damage to the assets.

Evidence: Evidence is any information used by the auditors whether the entity or data being audited follows the established audit criteria or objective.

IT Governance: A structure of relationships and processes to direct and control the enterprise in order to achieve the enterprise's goals by adding value while balancing risk versus return over IT and its processes

Control Self-Assessment (CSA

 Control Assessment can be defined as a "management technique that assures stakeholders, customers and other parties that internal control system of the organization is reliable. It also ensures that employees are aware of the risks to the business and they conduct periodic, proactive reviews of control.

Substantive v Compliance Testing

- Compliance Testing:
- Are controls in place and consistently applied?
- Access control
- Program change control
- Procedure documentation
- Program documentation
- Software license audits
- System log reviews
- Exception follow-ups

- Substantive Testing:
- Are transactions processed accurately?
- Are data correct and accurate?
- Double check processing
- Calculation validation
- Error checking
- Operational documentation
- If Compliance results are poor, Substantive testing should increase in type and sample number



Compliance Testing

- Control: Is production software controlled?
- Test: Are production executable files built from production source files?
- Test: Were proper procedures followed in their release?
- Control: Is Sales DB access constrained to Least Privilege?
- Test: Are permissions allocated according to documentation?
- Test: When sample persons access DB, can they access only what is allowed?

Substantive Testing

Audit: Is financial statement section related to sales accurate?

Test: Track processing of a sample transactions through the system, performing calculations manually

Test: Test error conditions

Audit: Is tape inventory correct?

Test: Search for sample days and verify complete documentation and tape completeness

Sampling



Statistical Sampling:

- N% of all items randomly tested
- Should represent population distribution

Variable Sampling: How accurate is the sample population in matching the full population?

• Determine appropriateness of sampling: (e.g., \$, weight, amount): Sample average \$24.50, Real average: \$26.99

No statistical (or Judgment) Sampling:

- Auditor justifies another distribution for sample selection
- Which items are most risky?



Sampling

- Tolerable Error Rate: The maximum allowable error rate (e.g., inappropriately documented changes)
- Non-Statistical Sampling includes:
- Discovery Sampling: A minimal testing model used when the expected occurrence rate is extremely low (e.g., find fraud, break laws)
- **Stop-or-Go Sampling:** If the first 20 have zero errors, then stop. Else if the first 100 have < 10 errors, stop. Else...
- Attribute Sampling: How many of X have Y attribute?
- E.g. How many changes are appropriately documented?